

Heritage Collection New York Terms and Conditions:

1. All bookings are non refundable and non cancellable under any circumstances.
2. Assuming that there are no missing items and/or damages in the apartment, we will refund the deposit at the end of your stay, after deducting a mandatory exit cleaning fee of \$100.
3. Access into the building is only through mobile pass. The Tenant will have to use a compatible smartphone. The Management and Landlord is not responsible for providing alternative modes of entry if the Tenant does not have a compatible and functioning smartphone.
4. The Landlord and Property Management will not be sending notification of new leases signed. Requests for extension are subject to the availability of the apartment and will be extended or renewed at prevailing market rates at the point of inquiry.
5. The unit is only registered for the occupant(s) as listed on the lease. Children under 10 years of age shall not reside in the Unit. No change in occupants or other personnel are allowed to stay in the premises without express consent of the Landlord. Any additional guests are required to register and present the necessary documents to the Landlord, subject to an additional charge of \$45 per person per day.
6. The Unit must be used solely as a private residence. Only the party listed in the Lease Agreement may use the Unit. The Tenant must not assign this lease, sublet all or part of the Unit or permit any other person to use the Unit. Should the Tenant be found to be in breach of this clause, the lease agreement will be immediately terminated, and the Tenant shall vacate the premises immediately, and all advance payments and security deposit made shall be forfeited.
7. This Unit will be fully furnished and the inventory list will be provided during check-in. The Tenant is not allowed to request for removal of furniture or inventory items. All items will remain in the apartment throughout the lease duration.
8. The apartment is to be returned to the Landlord in the same condition as per check in. The Tenant shall ensure all trash (including but not limited to food, beverages, books, clothes, shopping bags, shipping cartons, personal electrical appliances and storage boxes) are removed by the stipulated check out time. The refrigerator and kitchen cabinets are also to be cleared of all personal items. Any additional furniture or appliances procured by the Tenant during the lease must be removed by Tenant at the stipulated check out time. Failure to do so will result in forfeiture of security deposit.
9. No smoking (including vaping) of tobacco, marijuana or any other related activity; which may result in a potential fire hazard, including but not limited to leaving the gas stove turned on without a flame, burning of incense, lighted candles left unsupervised, is permitted within the premises.
10. No pets, animals or reptiles should be kept within the premises. The Landlord reserves the right to terminate the lease should the Tenant be found to be keeping pets, animals or reptiles in the premises for any reason.